



Melanie McDonald

Operations Director

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Melanie McDonald is Homeward's Operations Director. She oversees office processes including accounting, human resources, and administration. She manages projects in support of the Executive Director, the Board of Directors, and Homeward's program staff. Melanie has over fifteen years of business analysis, training, and project management experience in the insurance and software industries. She has managed system conversions projects, developed business analysis methodologies, implemented a performance management system, and developed training programs.

Melanie has a B.A. in Human Services from Emory & Henry College and a B.S. from Virginia Commonwealth University.

